# FRAUD ALERT!

# Microsoft "Virus" pop-ups and how to avoid getting scammed

Most everyone is diligent about protecting online passwords and PINs, but there are many ways a person can be scammed and potentially lose money. **One of the main scams going today is the "Microsoft Virus Warning."** This is a pop-up on your computer screen alerting the user that the computer may have a virus and says to call the number on the screen.

Microsoft or any other virus protection **will NEVER ask you to call them.** Calling the number puts you in contact with a fraudster who will attempt to gain access to your computer and your online banking.

If you get one of these pop-ups, the best thing to do is closeout and reboot your computer. If you think you may have a virus, take your computer to a licensed, local computer shop for cleaning.

## AVOID GETTING SCAMMED!

✖ **NEVER call a number** on any pop-up message.

✖ **Do NOT click on anything** within the message.

✖ Legitimate anti-virus services **will not call you** and do not want you to call them.

✖ **NEVER download anything** to your computer to give someone remote access to your computer. Fraudsters can't get access unless you give it to them.

✖ If you suspect you've been scammed and your account may have been compromised, **call us immediately at 217.356.2265.**

✖ If you are on the phone with someone and they want access to your computer or your online banking, **HANG UP IMMEDIATELY!**

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