



Coming August 16, 2022!

New debit card management and spend tracking – all within First Federal Mobile CONCIERGE!



In just a few days you can experience new benefits when logging into our mobile banking app. Card management and spend tracking functionality will now be available from a single app – **Mobile CONCIERGE** – the same app you use for mobile banking.

Here's what you need to know:

- **Beginning Monday night, August 15, the CardValet app will be unavailable.** You will no longer need to access this app and may delete it from your mobile device.
- **On Tuesday, August 16, access our First Federal Mobile CONCIERGE banking app** – just log in as usual and the app will let you know what's new. The app may need just a few moments to update.
 - **If your device is not set to auto-update the app,** you will receive a message advising an upgrade is available. Please update the app to see the new features.
- **IMPORTANT!** After the update, tap *My Cards* in the quick links section to see all the new features and manage the existing controls/alerts (if applicable). All alerts will be enabled by default.
- **Please note:** if you added a second card in your current app, that card may need to be re-added so you can see it; please review your customized settings.
- You can still use your cards during this app transition.
- Access to the Card Valet app will no longer be available following this update.

What should I do to get ready? Is there anything I should do today?

1. If you haven't already, download our mobile banking app, **First Federal Mobile CONCIERGE** and login with your online banking credentials* to become familiar with the app.
2. **Turn on automatic app updates** on your phone so you get the new features as soon as they are rolled out.
3. **Enable push notifications** in our mobile banking app so you know exactly what to expect and when.



*If not already enrolled in online banking, you may do so at 356BANK.com.

Contact Us

For any questions regarding the update, please call us at 217.356.BANK, or email us at info@356bank.com.