

Enjoy secure, easy banking with Mobile CONCIERGE

CONCIERGE is First Federal's mobile app for your phone and tablet giving you easy access to all your banking needs. Pay bills, send money, check your balance and more! With First Federal's mobile and online platforms, as well as our branch locations, you get the most convenient and trusted channels to conduct your financial transactions.

Main Office

1311 South Neil Street
Champaign, Illinois 61820
217.356.BANK (2265)

Urbana Office

301 West Springfield Avenue
Urbana, Illinois 61801
217.344.BANK (2265)

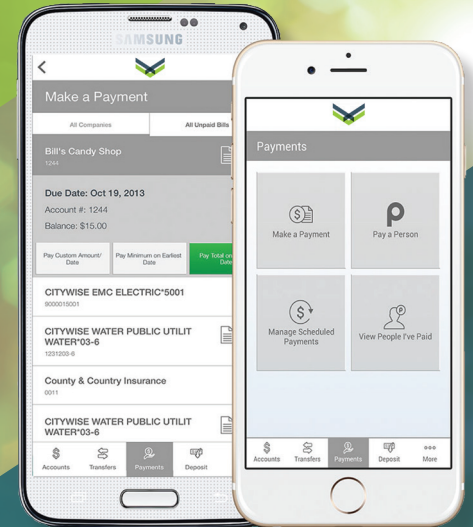
Get what you want out of life.

356BANK.com



**FIRST
FEDERAL**

SAVINGS BANK OF CHAMPAIGN-URBANA



**Mobile
CONCIERGE**
Service at your fingertips!



REV 01.23.19

Get what you want out of life.

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Enrolling for Mobile CONCierge Banking

- 1 Must be a current My eBanker user with a sign-on ID and password.
 - If you are NOT currently enrolled for My eBanker, go to www.356BANK.com and click on "E-banking Enrollment."
 - **Customers with a NEW ENROLLMENT for My eBanker MUST log on to our website from a desktop/laptop to reset their password and select security questions**
- 2 Sign on to My eBanker and click:
 - Account Services
 - Requests
 - Mobile Banking Enrollment
- 3 Accept the Terms and Conditions
- 4 Download the app for your device from the links provided
- 5 Select the "Other Services" you would like to use:
 - Mobile Browser
 - Text Messaging
 - Text Alerts
- 6 Select your time zone and the accounts you would like to use with Concierge Banking
- 7 Enter your mobile number to register for "Other Services"
- 8 Enter the Activation Code sent to your phone by text
- 9 You will receive additional text messages based on the services you selected
- 10 From the Mobile Banking Main Menu you can:
 - Add a new device
 - Remove a device
 - Change your phone number
 - Change Mobile Banking services
 - Get a link to the Mobile Banking website
 - Update your accounts and their Mobile Banking nicknames
 - Change your time zone

Mobile Deposits

- \$2000 limit per day
 - Must have had an active First Federal account for 6 months
 - Funds deposited by 2:30pm will be available on the next business day
 - Funds deposited after 2:30pm will be available the second business day
- For access to Mobile Deposits, email info@356bank.com or call us today!

Mobile Check Deposit Tips

- Close all apps running in the background
- Sign/Endorse your check and label it "For Mobile Deposit Only" and your account number
- When prompted, carefully enter the check amount making sure it matches the legal written amount
- Flatten any folded or crumpled checks



Taking a photo

- Place check on a solid, dark background
- Keep the image within the lines on the screen and in focus
- Hold the phone flat, steady & squared above the check
- Make sure the MICR line (numbers at the bottom of the check) is readable

With CONCiERGE you can...

View Accounts

View your current balance, transaction history, and transfer between accounts

Pay Bills

CheckFree allows you to receive e-bills, make payments, and transfer funds to accounts outside of First Federal

Deposit Checks

Mobile Deposit allows you to take a picture of your check and deposit it right to your account!

Send Popmoney

Pay another person simply with their email address or phone number

