



FIRST FEDERAL
SAVINGS BANK OF CHAMPAIGN-URBANA

Dear First Federal Customer,

Like you, we're monitoring the latest news about the coronavirus. It is a very fluid situation. That's why we're doing all we can to make sure our branches are open, our bankers are there and you are able to speak with a real person during lobby hours, 9 am – 5 pm, Monday - Friday. You can count on us at times like this, especially if you need our help.

We also want you to have confidence that you can bank virtually anywhere, anytime with the First Federal Mobile CONCIERGE app and our website, 356BANK.com, where you can:

- [Check your balance](#)
- [Pay your bills](#)
- [Deposit a check](#)
- [Transfer money](#)

If you haven't already:

[Enroll in First Federal Online Banking](#)

[Download the First Federal Mobile CONCIERGE app](#)

We have enacted our pandemic plan and are practicing the CDC's recommended hygiene protocols. To help limit person-to-person contact, we encourage you to visit our drive-up lanes, night depository, ATMs, and telephone banking, in addition to mobile and online banking.

We believe that banking is one of the core services needed during times like this. As your community banking partner, we are here for you.

Please feel free to contact us at 217.356.2265.

Sincerely,

First Federal Savings Bank of Champaign-Urbana
Serving Champaign County Since 1908